



Service Area	Policy Description	Version
Recycling and Waste Collection	Lane End Collections	1

Purpose of Policy

This policy sets out how the Council will collect waste from remote / rural properties.

Background

The Council operates a kerbside collection for waste and recycling which in the majority of circumstances requires residents to present their waste for collection at the boundary of their property and the public highway. Exceptions to this are residents in receipt of an assisted collection and rural / remote properties. This policy deals with rural / remote properties. Please also see separate 'Assisted Collection' policy.

Collection from Rural / Remote Properties

Where there are fewer than three properties down a lane, collections will normally be from the lane end where bins can be stored on even and firm ground.

Where there are more than four properties, collection vehicles will only travel on un-adopted roads where the following criteria have been met:

- Roads must have a minimum width of 5 metres allowing the collection vehicles to continue in a forward direction.
- There must be a minimum turning circle of 23 metres at the end of a dead end road.
- The bearing strength of the road and any associated structure must be adequate for a 15 tonne vehicle.
- The condition of the road surface must be maintained to an acceptable standard and not subject to multiple deep potholes which may cause damage to the collection vehicle.
- There should be no requirement for the collection vehicle to access any verge.
- There should be no risk of vehicle damage (including but not limited to hydraulics, mirrors or paintwork) resulting from overhanging or projecting trees/bushes.
- There should be no risk of damage to the collection vehicle or increase health and safety risk to the collection crew resulting from excessive road gradient or camber.

Where un-adopted roads do not meet the criteria the Council will agree alternative collection arrangements at the lane end.

Neither the council nor its contractor will accept any liability for damage to un-adopted lanes by collection vehicles.

This approach is consistent with many other Councils and would support the Council to

- Reduce the environmental impact of its waste and recycling fleet by reducing vehicle miles
- Deliver a cost effective waste and recycling service
- Reduce the potential to cause damage to private roads
- Reduce the risk of damage to collection vehicles